

Seeking a Mental Health Professional in Vancouver, BC for an internal EAP program in Public Sector

About the job

The Canada Border Services Agency (CBSA) makes available a confidential, voluntary and neutral Employee Assistance program (EAP) to all employees and their eligible family members.

Group and level – PE-04 EAP Coordinator-Counsellor

Location – Vancouver, BC

Appointment Type – Full-time (37.5 hours per week), Perm/Temp

Salary range – PE-04 Classification : \$ 96,889 - \$107,693

Language - English Essential

The EAP Coordinator-Counsellor administers and promotes the EAP in their area of responsibility and provides the full range of services available through the EAP. The EAP coordinator-counsellor is responsible for:

- Providing professional short-term counselling to employees and on occasion, to their eligible family members experiencing personal or work-related difficulties, and, where appropriate, referrals to outside agencies for longer-term or specialized counselling or treatment.
- Providing advisory services on issues related to complex people management issues, often related to mental health.
- Providing training, workshops, awareness and information sessions on wellness, change management and mental health in the workplace.
- Overseeing and providing critical incident stress management services, that include organizing and delivering debriefing sessions for employees who have experienced a critical incident in the workplace, and providing other workplace interventions.
- Recruiting and overseeing the work of a Peer Support Network that promotes and supports the EAP interventions.

- Identifying program needs, analyzing program utilization reports and trends in organizational health; developing, recommending and implementing action plans, including preventative/wellness strategies.

To obtain more information, send a request to the email indicated at the bottom of the notice.

To apply

The successful candidate would be expected to provide services mainly to clients in the CBSA Pacific Region, both virtually and in person. Occasional travel is required.

If you are a candidate from the general public, you will have to pay for any expenses related to your participation in this staffing process, as well as any relocation costs if you receive an offer of employment from this process.

We encourage you to submit your application as soon as possible as the closing date and time on this notice of job opportunity may change. If you are considered further, we will notify you in writing of the next step in this staffing process.

Essential staffing requirements

To be eligible, you must meet the following requirements :

Education

- A Master's degree from a recognized postsecondary university in a clinical program in Psychology, Counselling, Education (Educational Counselling, Counselling Psychology) or Social Work.

Experience

- Experience* of 5 years in providing assessment, short-term counselling and referral services relating to psychosocial interventions with an adult working population; in administering a project(s) or program(s) of a

confidential nature, involving effective contact with internal services as well as community resources, for client support and potential referrals.

*Experience is normally associated with performance of these functions as part of the major job duties.

Conditions of employment

- Reliability/Security: Reliability Status
- Certification - Must be an active member in good standing of a Canadian professional regulatory body that regulates the profession of counselling or psychotherapy, such as; but not limited to, the Canadian Counselling and Psychotherapy Association, College of Registered Psychotherapists, College of Social Workers and Social Service Workers or College of Psychologists in your area of current residence or area where appointed.
- Willing to work overtime, when required
- Physically work from Vancouver area
- Willing and able to travel, when required

Want to know more?

Contact

Name: Nikolina Kovacina

Email address: eap.pae@cbsa-asfc.gc.ca