

Hi fellow members,

If you use zoom, please read this:

Please read these articles that came out in the last few days regarding privacy and security issues with Zoom. It appears that the Zoom privacy documents that I shared with all of you are a tad misleading (Zoom security white paper & Zoom pipeline Canadian public information compliance guide).

- <https://theintercept.com/2020/03/31/zoom-meeting-encryption/>
- <https://www.ctvnews.ca/health/coronavirus/how-to-protect-your-privacy-and-personal-data-while-using-zoom-1.4877597>
- <https://www.consumerreports.org/privacy/at-zoom-new-privacy-and-security-problems-keep-emerging/https://www.pcmag.com/how-to/how-to-prevent-zoom-bombing>

Given this new information, I recommend using **OnCall video conferencing**. It is a Canadian company and is compliant with Canadian privacy and security laws. Most importantly, they are in the business of providing virtual care solutions for Canadian healthcare providers. That is all they do. I am concerned about how well-integrated video conferencing will be with some of the other companies that are just adding it on now.

The 20% discount on the Premium service that we negotiated makes it a bit more affordable. Click here to access the discount: <https://info.oncallhealth.ca/camft-partnership>

[Jane](#) and [Noustalk](#) are two other Canadian options that you can check out. I do not know much about them. If you are familiar with them, please share your insights in our [discussion forum](#).

If you need a **free secure chat/video/audio app** for your personal use, please consider **SIGNAL**. They have a smartphone app and a desktop version. It is far better than Facetime, Skype, WhatsApp, etc. in terms of privacy and security.

The above news demonstrates how challenging it is to be fully informed and make these decisions, which are so crucial to the integrity of our practice. Please don't forget to install security software on your Mac or PC (the [free AVG Antivirus](#) is a good option) and make sure everything is password protected.

I will do my best to keep you up to date on any further developments regarding virtual care and video conferencing platforms.

I want to move towards sharing more information regarding the clinical side of this pandemic. [Let's shift our attention to what our clients – and we ourselves – are going through](#). If anyone has a good article/book that they think would be useful for your colleagues in terms of self-care and client-care, please email me at president@camft.ca.

Andrew Sofin, President

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Take care,¶
Andrew¶

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